

Software Process Assessment - Outline

♦ Defining Process and Reference Models

- Organization's Process Model
- Reference Model
- Assessing a Software Process

♦ Registration and Certification

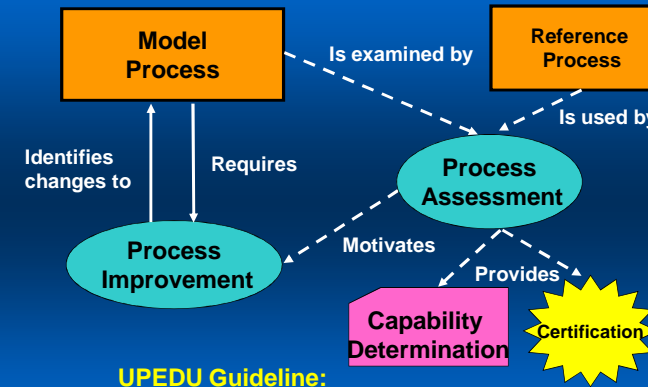
♦ Assessing UPEDU

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Assess their Process Model

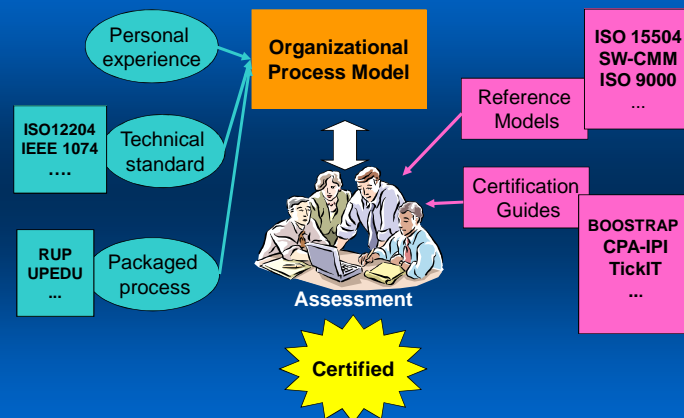


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Assessment may Lead to Certification



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Software Process Assessment - Outline

♦ Defining Process and Reference Models

♦ Registration and Certification

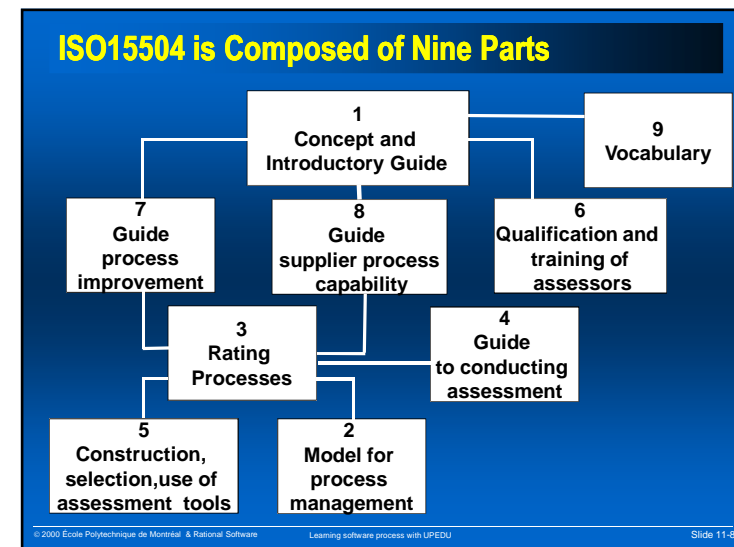
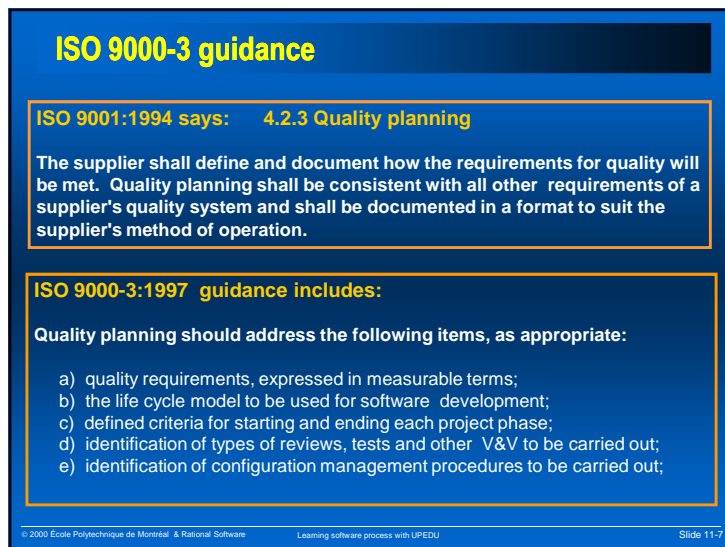
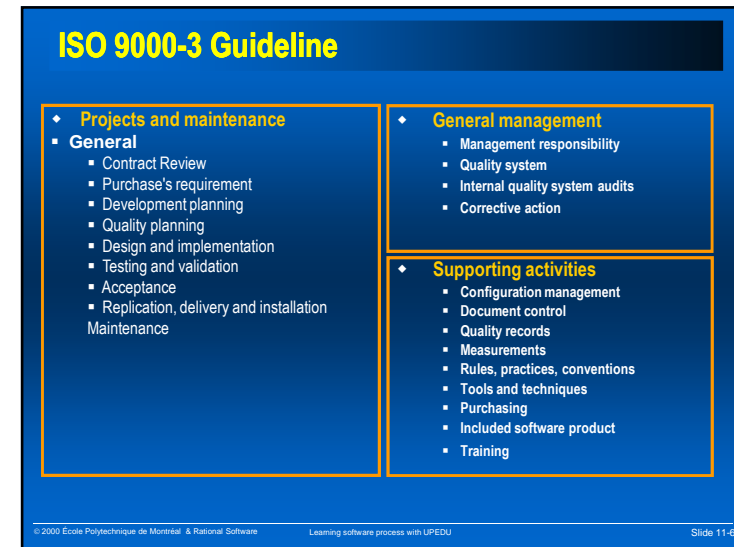
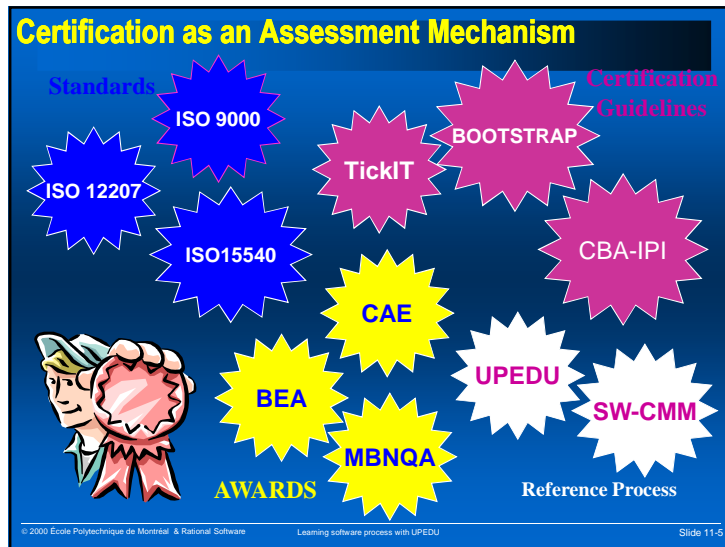
- ISO 9001: Quality Systems - Model for Quality Assurance in Design/Development, Production, Installation and, Servicing
- ISO/IEC 15504: Information Technology – Software Process Assessment
- The Software Capability Maturity Model (SW-CMM)

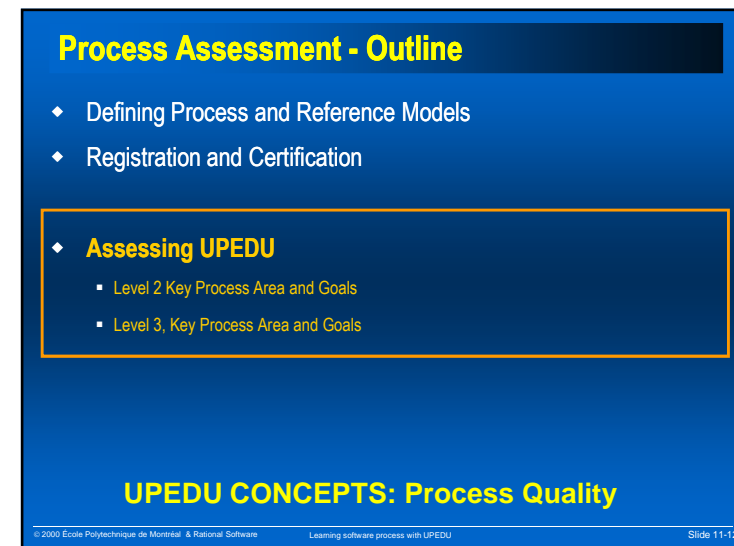
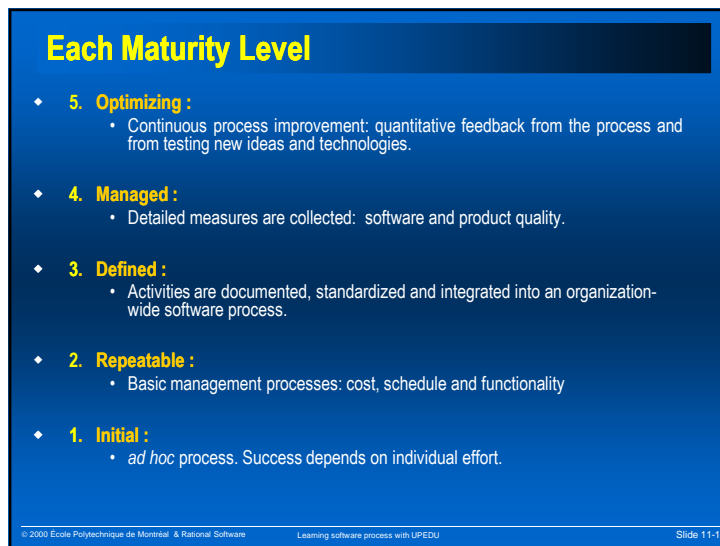
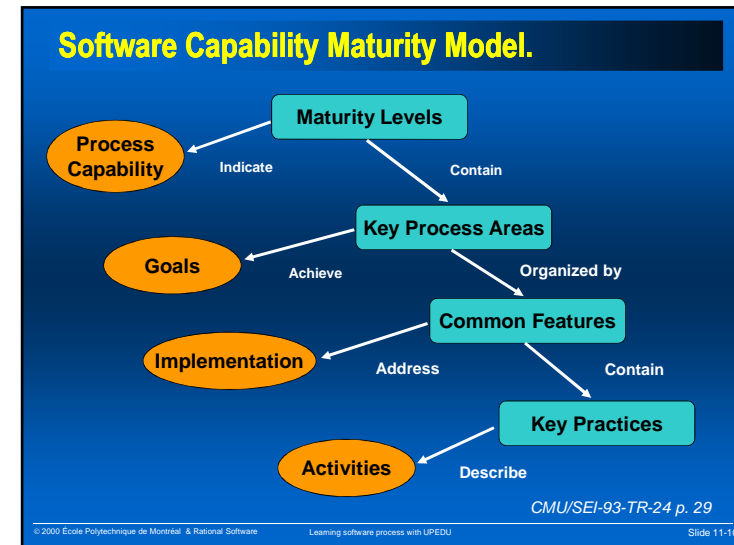
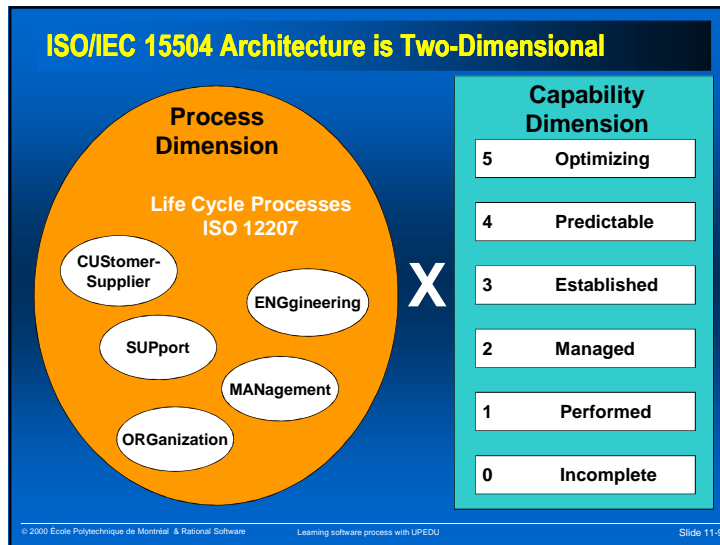
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Level 2 KPAs and Goals

- ♦ **Requirements Management**
 - G-1 Requirements are controlled to establish baseline
 - G-2 Artifacts are kept consistent with requirements
- ♦ **Software Project Planning**
 - G-1 Estimates are documented for planning and tracking
 - G-2 Project activities are planned and documented
- ♦ **Software Project Tracking and Oversight**
 - G-1 Results and performances are tracked against plans
 - G-2 Changes to commitments are agreed to by affected group
- ♦ **Software Subcontract Management**
 - These four goals fall beyond the scope of the UPEDU.

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Level 2 KPAs and Goals continue

- ♦ **Software Quality Assurance**
 - G-1 SQA activities are planned
 - G-2 Adherence of products and activities to standard is verified
 - G-3 Affected groups are informed of SQA activities and results
 - G-4 Noncompliance issues are addressed
- ♦ **Software Configuration Management**
 - G-1 Configuration management activities are planned
 - G-2 Selected work products are identified, controlled and available
 - G-3 Changes to work products are controlled
 - G-4 Affected groups are informed to the status and content of baselines

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Level-3 KPAs and Goals

- ♦ **Organization Process Focus**
 - G-1 Software process activities are coordinated
 - G-2 Strengths and weaknesses of software process are identified
 - G-3 Organizational level process activities are planned
- ♦ **Organization Process Definition**
 - G-1 A standard software process for the organization is developed
 - G-2 Information related to the use of software process is collected and reviewed
- ♦ **Training Program**
 - Organizational responsibilities
- ♦ **Integrated Software Management**
 - G-1 Project software process is customized from standard process

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Level-3 KPAs and Goals continued

- ♦ **Integrated Software Management (continued)**
 - G-2 Project planned and managed according to software process
- ♦ **Software Product Engineering**
 - G-1 Tasks are defined, integrated and consistently performed
 - G-2 Software products are kept consistent with each other
- ♦ **Intergroup Coordination**
 - G-1 Requirements are agreed to by all groups
 - G-2 Commitments between various groups are agreed to by all
- ♦ **Peer Reviews**
 - G-1 Peer reviews are planned
 - G-2 Defects are identified and removed

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